

**Inside This Issue**

From the MDs Desk	1
About BCL	2
Our Services	3-7
Our Clientele	8
Upcoming Projects	8
Latest Policies	8



**Latest News: Upcoming Project**

BCL has participated in few of the global tender and stand good position in the competition. The biggest achievement so far in this field is the KOLKATTA METRO Security and Surveillance project where BCL has been selected for the implementation of the project

► **Highlights:** Pg 4

**Announcing the First Newsletter**

We are excited to roll out the first issue of the newsletter "*The Secure Voice*". Learn about our organization, Services offered, our upcoming projects, and more...

**Deployment of Dogs at CWG**

Deployment of Explosives Detection Dogs at DMRC with CISF During CWG-2010

► **Full Coverage:** Pg 6

**FROM THE MD'S DESK**

**Mr. SK Gupta**

Dear BCLites,

The rapidly growing Security Industry, saw our enlarged partnerships with Government sectors in 2010. It is a good time to reflect on our accomplishments and look to see what lies ahead.

Our mission is to become the **Preferred Service Provider** by always over achieving client expectations through consistent delivery of services. **It's about being the best.**

By drawing our attention on CRM activities & programs like "Train the Trainers", we have been able to improve our customer's satisfaction levels. Well-trained individuals can help the company to be responsive & deliver the services better.

While we have been emphasizing on achieving our budgeted targets, at the same time we all saw new ideologies being formulat-



ed like Incentive Program, Policies / Procedures & Performance Management Activities. I hope, this would have definitely helped you all to comprehend what is expected.

Once again would like to reiterate, let's plan optimally, what is to be achieved in the year 2011 and see you intensifying with BCL.

Wish you all a healthy and prosperous 2011.

**Keep Rocking.**

# The Secure Voice

## About BCL | Vision | Mission



Since its inception, BCL Secure Premises Pvt. Ltd. (BCL SP) an end to end Integrated Security Solutions provider has grown in leaps and bounds to become one of the emerging leaders in the Indian Security Industry. In a short span of just three years, BCL SP has redefined security solutions, demonstrating its commitment to providing its clients the very best in innovation, quality and training.

### **Vision:**

*"To become the benchmark for the Indian Security Industry through our professionalism and highest standards of customer service"*

The Indian Security Industry is changing at an ever increasing pace with new and more advanced technologies being introduced all the time. Aimed at providing world class security solutions to its clients, BCL SP an ISO 9001:2000 certified company continuously upgrades the quality of its resources and infrastructure.

The board of BCL SP provides constant guidance and advice to the organisation, and consists of renowned security specialists who have served in the nation's premier security agencies and armed forces for many decades. This results in strong foundations, based on experience, expertise and a critical understanding of latest technologies.

At BCL SP, we endeavour to understand the specific needs of every client. This is why we aim at providing specialized security expertise as per the needs of each client. To further this aim, we ensure that each employee is hand-picked and expertly trained. Also, BCL SP maintains a Pan India presence with offices in even the most remote locations in India to ensure that we are always close at hand.

### **Mission:**

*"We at BCL SP are committed to achieving genuine customer satisfaction within a short span of time. We endeavour to constantly upgrade our business processes and instilling the highest levels of integrity within all the members of the BCL SP family."*

All of the above mean that BCL SP can take up and successfully deliver projects on a turn key basis, right from conception to final execution. We can also provide our solutions on Lease Basis.



*Our Services, Pg 3*

# The Secure Voice

## Our Services - Guarding Solutions

### Our Services

- **Guarding Solutions**
- Electronic Security Services
- Investigations
- Fire Prevention / Protection
- Facility Management Services
- Canine (K9) Services
- Escape Rescue Systems
- Blast Effect Protection and Mitigation
- Consultancy Services



Guarding Solution



**Contract Guarding Services** – Our security guards are put through a rigorous training programme at our well equipped in house training academy. The training encompasses range of skills such as visitor and vendor management, material flow management, fire fighting, carrying out security and evacuation drills, use of hand held metal detectors, first aid etc in addition to physical conditioning and drill. Once deployed, regular refresher training is provided on a regular basis to ensure that a

high level of preparedness is maintained at all times. We also believe that the needs of every customer are different, and so we have developed the following specializations in our Guarding Services:

### Mobile Phone Towers:



These guards have been trained to safeguard in this particular environment. Currently we have more than six thousand guards deployed

### K12 Protection:



School Security is a very serious matter. One has to keep an eye on hundreds of children and it can get very difficult. Our guards have been trained to handle such cases. They also have been trained to control traffic in an efficient manner. Keep the entire flow clam and peaceful.



### SPDP - Secure Premises Diplomat Protection (Embassy):

Diplomatic Security, we train our guards with the highest level they are recruited from Army and Paramilitary forces. These personnel have been trained in close quarter protection, trained in different environments and are one of the best. Specialized trained security personnel are also available

### Mall Guards:



Specially trained to protect in high population areas such as large malls. All of our Mall Guards go through intensive training process before they are given the responsibility.

### Hospital Security:



They are as important as any one else & they go through the same rugged training as everyone else goes through.

### Disaster averted by BCL Security Personnel:

On the weekend evening on 22nd Jan at 9:10 AM at Suzlon Energy Ltd – Gujarat, as a routine work, security guard Mr. Santosh Singh opened the EMT office and asked the house keeper boy to clean the office. When the office boy switched on the lights and fan during the cleaning period, suddenly the smoke started to come out from the ceiling fan and within some seconds the smoke turned into Fire.

*The BCL Security Personnel Mr. Ran Vijay Singh ran towards the incident place & reached there within no time. He was quick enough to cut the electricity supply line. Finally, controlled the fire within 5 minutes and saved lot of valuable materials.*

**WELL DONE JOB Mr. Ran Vijay Singh.**

# The Secure Voice

## Our Services - ESS

### Our Services

- Guarding Solutions
- **Electronic Security Services**
- Investigations
- Fire Prevention / Protection
- Facility Management Services
- Canine (K9) Services
- Escape Rescue Systems
- Blast Effect Protection and Mitigation
- Consultancy Services



### In Frame Electronic Security Services

Our experts design, install and maintain a range of complex security systems, listed below. We have tie ups with original equipment manufacturers to provide services pan India.

**CCTV Surveillance** – These include a range of CCTV systems (including IR and Speed Dome) with remote surveillance facility, Digital Video Recorders, IP cameras, Network Video Recorders etc.

**Visitor Management Systems** – These systems are used to simplify the task of managing the flow of visitors through establishments such as corporate houses, embassies, hospitals, IT firms etc. Using these, visitor's cards that incorporate the visitor's photograph and details can be printed on the spot

**Intrusion Detection Systems** – Offered on both wired and wireless platforms, these systems offer complete protection of a client's privacy

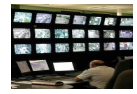
**X-Ray Systems** – Our range of X-Ray systems are available in a range of tunnel sizes, and both fixed and mobile systems are available

**Access Control Systems** – Used to limit access to sensitive installations and specified areas within a premise, these include RFID based solutions, finger ID, palm reader, iris scan and face recognition systems

**Metal Detection Systems** – Our range of metal detection systems includes a variety of both hand held and door framed systems

**Addressable Fire Detection Systems** – Providing accurate information on the location of a fire inside any premise, these systems help in tackling any fire related emergency in a planned and coordinated manner

**Perimeter Security Systems** – A range of solutions such as concertina wiring, IR cameras, electric fencing etc provide the first line of defense in any establishment's chain of security



BCL has participated in few of the global tender and stand good position in the competition.

The biggest achievement so far in this field is the KOLKATTA METRO Security and Surveillance project where BCL has been selected and asked to implement the project.

### Highlights:

1. Supply, Installation and operation of various security equipment for 10 years i.e. X-Ray Baggage Screening, HHMD, DFMD, Bomb Blanket, Bomb Detection, Under Vehicle Surveillance System at 23 Metro stations in Kolkatta
2. Supply, Installation and operation of IP based CCTV systems at 23 Stations and designing the local control room at all Stations and Designing and Handling the Central Command Control Centre at Metro Bhawan for Kolkatta Metro.

# The Secure Voice

## Our Services - Investigation, Fire Prevention & FMG

### Our Services

- Guarding Solutions
- Electronic Security Services
- **Investigations**
- **Fire Prevention / Protection**
- **Facility Management Services**
- Canine (K9) Services
- Escape Rescue Systems
- Blast Effect Protection and Mitigation
- Consultancy Services



**SPID Investigation** – Our investigation wing has a team of experts with an experience of over 40 years to handle cases deftly, to maintain confidentiality of our clients. We also undertake special assignments to acquire inputs for the corporate which will assist in decision making by obtaining credible market intelligence



### SPFD Fire Prevention / Protection

Our fire prevention and protection wing carries out a rigorous training programme that equips personnel with the skills and knowledge to deal with fires in a quick and efficient manner, thereby minimizing loss. Assignments undertaken include fire audits, and installation and maintenance of fire detection and control systems.

### FMG Facility Management Services

Our facility management services consist of a range of services to meet the requirements of our clients. We ensure the personal hygiene of our personnel to meet international standards. Our supervisors will ensure that you devote time to your key business activity and leave the mundane issues to us to handle on a daily basis.

Our services include housekeeping services, pantry & guest house management, corporate services, chauffeur's as well as operations & maintenance services.



All these services are delivered using industry tested processes and advanced technologies

# The Secure Voice

## Our Services - Canine (K9) & Escape Rescue System

### Our Services

- Guarding Solutions
- Electronic Security Services
- Investigations
- Fire Prevention / Protection
- Facility Management Services
- **Canine (K9) Services**
- **Escape Rescue Systems**
- Blast Effect Protection and Mitigation
- Consultancy Services



### K9 UNIT Canine (K9) Services

Through our exclusive tie up with DiagNose Israel, a world leader in training of K9s, BCL SP offers a range of canine services. These include Sniffer Dogs, Rescue Dogs, Guard Dogs and Tracking Dogs. The Sniffer dogs are trained on the explosives as well as narcotics by our partners in Israel. *Performance was highly appreciated at CWG.*

BCL-SP deployed 20 explosives detection Sniffer dogs at various metro stations & at JLN Stadium. The dogs were deployed with Bomb Detection & Disposal Squad (BDDS) from 25<sup>th</sup> Sep to 24<sup>th</sup> Oct 2010.

“

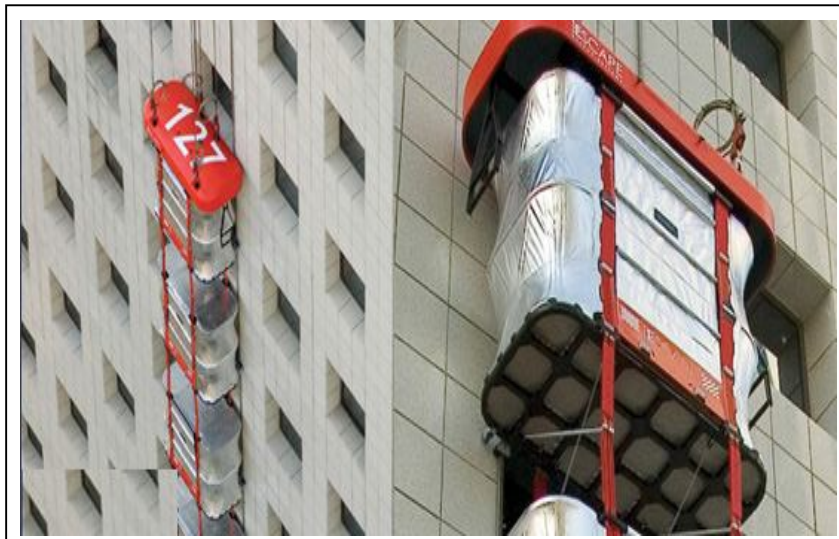
The Performance of Canine and handlers during commonwealth Games was found to be useful and effective. The dogs also made 2-3 detections of explosives which was appreciated.

- From Mr. S.S. Lal (The Deputy Commandant)

*The performances of Canine and Handlers during Commonwealth Games was found to be useful & effective. The dogs also made 2-3 detections of explosives, which was appreciated.*

This revolutionary system has been developed based on US Technology, after the 9 / 11 terrorist attacks; it is one of the safest external mass evacuation system available anywhere in the world. The cabins are fire proof and can be customized to be bullet proof as per customer requirements. We can supply and install systems suited to meet any special requirements.

### Escape Rescue System



This system provides an alternate route of entry to Special Forces in a hostage situation. It has therefore been awarded a Qualified Anti Terrorism Technology (QATT) designation by the Department of Homeland Security (DHS), USA under the Safety Act. Further, it has been certified for safety by the German laboratory TÜV.

## The Secure Voice

### Our Services - BEPM & Consultancy Services

#### Our Services

- Guarding Solutions
- Electronic Security Services
- Investigations
- Fire Prevention / Protection
- Facility Management Services
- Canine (K9) Services
- Escape Rescue Systems
- **Blast Effect Protection and Mitigation**
- **Consultancy Services**



#### BEPM BCL SP Blast Effect Protection and Mitigation

This is a customized service offered by BCL SP. We have an exclusive tie up with EMESCO Israel, a leader with global repute in the field of disaster management. It offers protection from and mitigates the effects of the biggest threat from conventional terrorism today - Improvised Explosive Device (IED) and Vehicle borne IED (VIED) attacks which are increasingly being used in terrorist attacks worldwide.

State of the art software is used to generate a model of the building / facility that needs to be protected. Simulations are run using varying amounts of explosives and different locations. The results from these simulations are used to find out the expected damage in each scenario and design oversights from a blast protection point of view.

To address these vulnerabilities, field tested solutions are utilized and cost effective measures are suggested and implemented. Blast hardening can be done in existing structures as well, leading to minimization of loss in the event of an IED or VIED attack

#### CSM Consultancy Services

The board and senior management of BCL SP consists of renowned security experts that have served in the premier security agencies and armed forces of the nation for a number of decades.

These experts can act as consultants to organizations that wish to avail of such a service and get a professional opinion on their present security and disaster management procedures



# The Secure Voice

## Our Clientele & Upcoming Projects



### UPCOMING PROJECTS

- Kolkatta Metro Project (ESS)
- Haryana City Surveillance (ESS)
- Security of Five Star Hotels (ESS)
- Vedanta (Guarding Services)
- Aviva (Guarding Services)
- Punj Lloyd (Guarding Services)

### UPCOMING POSITIONS

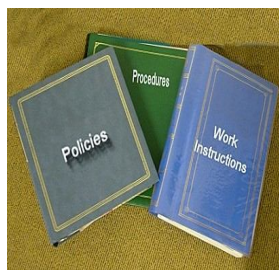
- Head - Escalator (BD/Mktg.)
- Head - X Ray (BD/Mktg.)
- Head - Guarding Training
- AM - Procurement (ESS)



*"You may refer your friends or someone you know for the available positions". –Team HR*

### LATEST POLICIES & PROCEDURES

1. Recruitment Policy
2. Promotion Policy
3. Mobile Policy
4. Performance Improvement Plan



**Published by:** BCL Secure Premises Pvt. Ltd.

**Address:** 222, Mall Road, Flower Valley, Near Church, Vasant Kunj N D - 110070

**Ph:** 26737400 (100 Lines)

**Editor:** Mudit Ahuja